



Central New York Regional Information Center

MedicaidDirect User Group Meeting Minutes, June 3, 2009

Spring 2009 – Medicaid Direct User Group

Attendees:

Cazenovia	Janet Goris
Fayetteville-Manlius	Laura Piazza
Phoenix	April Crawford
LaFayette	Patsy McElhannon
DCMO BOCES	Cindy Ashton
CNYRIC	Judy Corigliano
CNYRIC	Bob Reale
CNYRIC	Yvonne Starliper
CNYRIC	Mike Callahan

Minutes:

Future Meetings: Scheduled same room for Fall & Spring meetings: Tentative date for Fall 2009 Medicaid Direct User Group will be held on October 21th from 9 to 12 in Conference Room 3 & 4. The Spring 2010 Medicaid Direct User Group will be held on March 10th from 9 to 12 in Conference Room 3 & 4.

Purpose of User Group: Review product enhancements with users. Communicate and share information with group. Create new enhancements based on user group feedback.

2009 Enhancements:

April 2009 Broadcast : Forgot Your Password – Using the forgot my password link to receive your IEP Direct password address via email. Adding your email address to IEP Direct in order to receive your password.

April 2009 Broadcast: Medicaid Direct Release Statement – This broadcast describes several new features in Medicaid Direct:

- Warning if claims are selected for rejection on the Import Auto Claims screen
- New column on the Import Auto Claims screen to provide status of Parental Consent.

- Spanish Version of the Parental Consent for Medicaid Funding
- New icon on the My Students screen to indicate Medicaid Eligibility

May 2009 Broadcast: Release Statement Session Timer and Automatic Log out – This broadcast provides information about the session timer and automatic log-out feature now available in IEP Direct, RTIm Direct, Medicaid Direct and BOCES Direct.

- This feature will provide greater protection of confidential student information, as well as prevent documents from being locked if a user does not log out properly.

Reviewed: January 20th Feedback Document and the Medicaid Direct Checklist Document

HOT TOPICS: Had everyone write down they issues on post-its

- I have several students on an “inactive list”, How do I “reactivate them”. – **Discussion in the Web Reports User Group in the afternoon session.**
- I hope to learn something that will make Medicaid Direct more user friendly for me. **Review Product with Group.**
- Need to get rid of student that cannot be deleted or linked. Went through the process with the group. **Cazenovia had 1 student that was submitted to Centris Help Desk.**
- When I reject a claim because their consent is not on file a message pops up that these claims will not be submitted in the future. What does that mean? **You will not be able to re-submit once consent is received. Suggestion to leave in Auto-Import, do not reject.**
- How long do the student’s remain on the Maintenance tab under import students, even after I submit an MD file. **Once you have imported students from IEP Direct that goes away**
- Linking students in Maintenance Tab – **Walked through how to link a student with group.**
- RS (Related Service) Log how does it work on the provider side. – **Went through the Manager User Section and how to set up users to sign electronically.**
- Medicaid Cognos – What is it? **Gave a brief description and pointed on additional training that is available.**
- Is there any way the program IEP Direct can flag when a new permission to Bill is required (like when names are in RED for annual reviews). **Discussed during Q & A section, this will be in next enhancement.**
- Can Permission to Bill originate in IEP Direct instead of Medicaid Direct? We get permission to bill before they are Medicaid eligible. **Discussed during Q & A section, this will be in next enhancement.**

Q & A: Districts asked questions:

LaFayette: Would like additional field added for Agency in the Manage User Section when assigning passwords. Will submit to Centris Group for enhancement.

Fayetteville-Manlius: In IEP Direct, please add Parental Consent section with date. During the Monthly Centris Teleconference, Centris noted that this will be part of the next release. The field will be located in the Process Log Section.

Phoenix: Would like new Icon next the new “E” in the My Students section for “Permission to Bill”. Will submit to Centris Group for enhancement.

DCMO BOCES: RS Log – How does it work, reviewed the Manage User Section. Scheduled a date for Sept 11th to train in Oswego.

Training & Support: Go to Meeting Training will be held on June 10th from 10 to 11 online.

Medicaid Cognos Training: Go to Meeting Training: June 24th 10 to 11 and 2 to 3, July 29th 10 to 11 and 2 to 3.

New Districts: DeRuyter and Candor – June 11th (DeRuyter) and June 23rd (Candor).