Star Assessments - Scenarios

Most frequently asked questions and "how to"...

Scenario	What needs to be done?	Where in the program do you go to do this step or task?	Notes
What if a teacher logs into their Renaissance site and does not see the Star assessment tiles?	Be sure the teacher has classes in the program Assign products to the classes	Courses and classes, then assign products	
What if a student can't log in?	● Login passwords need to be shared with students. ● Unlock students	● Users, view students, use search tool to find class and then click on password tab. ● Users, then clear locked students	
What if a student needs extended time, audio for math, etc?	Set Preferences	Click on the assessment tile, then click on preferences, look under Student Preferences.	Who needs this and why?
What if a student clicked through a test?	First check the Diagnostic Report, decide if test time is short and if need to deactivate the test or just retake	Click on the assessment tile, then click on deactivate test Retake-student logins and takes another assmt	This can only be done by an admin
What if an AIS staff member needs to see all the students in a grade level?	Options are to give AIS staff admin user rights, create a class for the AIS teacher, or assign them as a team teacher	To add team teacher: Go to Courses and Classes, choose the course. Find the class then click on Add/Remove Team Teacher	